MEETING BASIC NEEDS
United Way is investing in the following partners and programs to help 36,000 people impacted by poverty have their basic needs of food, clothing and shelter met, and have access to benefits and services that put them on a path to independence and self-sufficiency.

Arc of Monroe County
The Community Resource Connection program helps those with developmental disabilities access basic needs. Trained staff works to provide food, housing, health care, transportation and legal aid for those in need. The program gives both short- and long-term support.

Baden Street Settlement
Emergency and Family Assistance helps individuals, families and elders impacted by poverty meet their basic needs. Assistance can range from housing and clothing, to food and rent or mortgage aid. The program provides support to end hunger, homelessness and poverty in Rochester.

Catholic Family Center
Community Resource Services provides basic needs assistance ranging from food and housing to advocacy and case management for those in crisis, and connects them to other critical services.

Center for Youth Services
Crisis and Homeless Youth Continuum helps youth ages 12-24 who are in crisis. The program provides shelter, transitional living, counseling and street outreach. Families can also find links to emergency childcare and case management.

Charles Settlement House
The Family Services program provides individuals and families with food, clothing, transportation and help accessing public benefits.

Community Place of Greater Rochester
The Family Services Unit helps individuals and families access basic needs. Support can range from case management and referrals to housing assistance.

Empire Justice Center
The Foreclosure Prevention Program helps people at risk of losing their homes and makes sure the rights of those in foreclosure are protected.

Housing Council at Pathstone
Foreclosure Prevention helps households at risk of losing their homes avoid mortgage foreclosure through preventative services.

Ibero-American Action League
The Emergency Services program helps families access food, clothing, shelter, advocacy, translation services and financial support in times of crisis. The program provides support for those trying to navigate the complex social services system.

Legal Aid Society of Rochester
Civil Legal Services Program gives legal advice to low- and moderate-income individuals to address their basic needs. Services include preventing homelessness, reducing domestic violence and securing financial resources to reduce poverty.

Legal Assistance of Western NY
The Basic Needs Legal Assistance Project gives free legal advice to those impacted by poverty. Services include obtaining income, food, housing and healthcare needs. Referrals and follow up services are also available. The program helps stabilize individuals to prevent future emergencies.
Mary Cariola Children’s Center
The Family Support Services program helps families whose kids have special needs access basic needs in times of crisis. Led by trained social workers, the program works with families in poverty or dealing with trauma or loss. The program also provides support for those trying to navigate the complex social services system.

Mental Health Association
The Resource Connections Program helps those with mental health issues access basic needs. It provides support for those trying to navigate the complex social services system and connects them to eligible assistance programs.

Rochester Rehabilitation Center
Resources and Public Benefits Services Navigators provide basic needs for those living in poverty. Trained staff help people with or without disabilities access public benefits, health insurance, childcare, transportation, housing and other community resources.

Salvation Army, Rochester Area Services
Emergency Family Services provides basic needs for those in crisis. Help includes food, clothing, diapers and personal hygiene items. The program also provides critical medications, transportation and crisis care management.

Genesis House provides short-term housing for runaway and homeless youth. Young adults ages 16-20 can access emergency shelter.

SouthWest Area Neighborhood Association SWAN
Emergency Services provides basic needs for those in crisis in their service network. Help includes referrals to food pantries, bus passes for critical appointments and rent/mortgage assistance.

STARBRIDGE
The Learning to Achieve Self Reliance (LASR) program helps those with disabilities become or remain self-sufficient. The program helps people gain skills and connects them with basic needs so they can maintain their independence.

Trillium Health
Meeting Basic Needs provides food, transportation, emergency and language assistance for those in crisis, and promotes healthy living for those with complex social and medical issues.

Volunteer Legal Services Project of Monroe County
Volunteer Attorney Services gives free legal advice to those impacted by poverty. Help includes divorce support from an abusive partner, child and spousal support and custody and visitation cases. Attorneys can meet with clients in offices, shelters or custody clinics.

Willow Domestic Violence Center
Safe Families helps victims of domestic violence by providing emergency shelter, counseling and safety planning. The program also helps with referrals, assistance with court proceedings and support groups for those in need.

GIVING BABIES THE BEST START
Community Impact Fund investments provide 750 families with in-home parent education and support so their babies are born into supportive, nurturing families free from abuse and neglect.

Hillside Children’s Center
Family Resource Center’s Parents as Teachers provides in-home, evidence-based parent education that gives information, support and encouragement to new parents to help their children develop appropriately during the crucial early years of life.

Mt. Hope Family Center
Building Healthy Children, a collaborative between Mt. Hope Family Center and University of Rochester Medical Center, provides intensive services for low-income families to decrease child maltreatment, improve relationships between new mothers and their babies, and improve family functioning through a combination of evidence-based practices with social work and outreach support.
Nurse-Family Partnership (Visiting Nurse Service Signature Care)
Nurse-Family Partnership, a collaborative between Visiting Nurse Signature Care and the Monroe County Department of Health, helps transform the lives of low-income, first-time moms and their babies by providing evidence-based home visits from a registered nurse. These visits provide the care and support needed to have a healthy pregnancy, provide responsible and positive care for their children and become more economically self-sufficient.

YWCA of Rochester and Monroe County
Parents as Teachers provides in-home, evidence-based parent education to vulnerable parents-to-be giving them the knowledge and skills needed to keep their children and families healthy, safe and ready to learn.

PREPARING KIDS FOR SUCCESS
United Way is working with program partners to serve 5,800 students through after-school learning and enrichment, summer learning and enrichment, and mentoring programs.

After-School Learning and Enrichment programs supported by the Community Impact Fund follow an after-school model to provide students with activities that will help improve school attendance. The programs offer fun and engaging activities focused on literacy, science, physical and emotional wellness, arts and culture and youth development. United Way’s program partners include:

- Baden Street Settlement
- Boys & Girls Club
- Center for Youth Services
- Charles Settlement House
- Community Place of Greater Rochester
- Ibero-American Action League
- Urban League of Rochester
- Volunteers of America of Western NY
- YMCA of Greater Rochester

Summer Learning and Enrichment programs supported by the Community Impact Fund follow guidelines for programming, and provide a safe, structured environment for kids during the summer. Each program includes healthy snacks and meals, physical activity, and fun and engaging learning activities designed to prevent summer learning loss.

- Baden Street Settlement
- Boy Scouts of America, Seneca Waterways Council
- Boys & Girls Club of Rochester
- Charles Settlement House
- Community Place of Greater Rochester
- EnCompass Resources for Learning
- Friendship Children’s Center
- Girl Scouts of Western New York
- Holy Childhood
- Horizons at Harley
These program partners will provide youth with mentors to help them develop critical skills, avoid risky behaviors and stay on track for graduation.

**Big Brothers Big Sisters**
This mentoring program matches children ages 6-18 who are at high risk of educational failure and school dropout, are impacted by poverty or reside in single parent homes. Youth and mentors meet once a week for at least a year, receiving professional support throughout the length of the relationship.

**Compeer**
Youth & Family Mentoring Services uses mentors to provide support and guidance to disadvantaged youth and their families who are impacted by poverty, mental illness or coping with parental incarceration.

**Hillside Work-Scholarship Connection**
The Hillside Work-Scholarship Connection helps youth graduate high school with knowledge and skills necessary to pursue post-secondary education or employment. HW-SC envelopes students with a comprehensive network of supports coordinated by youth advocate mentors including tutoring, year-round enrichment, college planning and job training, placements and mentoring.

**SUPPORTING OLDER ADULTS AND CAREGIVERS**
Community Impact Fund investments with the following partners will help 21,000 older adults stay healthy, active and independent through care coordination, nutrition education and transportation services, and will help caregivers with supportive programs and services.

**Catholic Family Center**
The Support to Aging Residents (STAR) program provides door-through-door transportation, shopping and errand assistance and referrals to additional resources to improve the quality of life for older adults, allowing them to maintain their independence.

Expanded In-Home Services to the Elderly Program (EISEP) helps older adults remain in their homes. The program provides home care, social programs and help with basic needs through comprehensive case management. EISEP gives older adults support so they can safely maintain their independence.

**Community Place of Greater Rochester**
The Senior Companion Program works with adults age 60 and older. Seniors are paired with a friendly companion to remain socially engaged. The program also provides meals and transportation so they can remain independent for as long as possible.

**Jewish Family Service of Rochester**
The Aging Services program provides support for older adults in our community. Services include care management, advocacy, in-home assessments, medical support and custom care plans. The program gives caregivers peace of mind.

The JFS Express program provides transportation to older adults to keep them connected to the community.
Lifespan of Greater Rochester
NY Connects and Eldersource connect older adults, those with disabilities, and their caregivers with health and community-based services and support. Trained staff provides callers with referrals and options for care. Those with complex cases are referred to care managers for assessment and care planning.

Elder Abuse Prevention Program (EAPP) prevents abuse toward people ages 60 and older. Intervention and case management helps victims of abuse, neglect or financial exploitation. Trained staff also provide education for the public on abuse and fraud prevention.

Lifespan Transportation Services for Older Adults recruits, trains and places volunteer drivers into local programs to enable older adults access to community health and social services.

Lifespan of Greater Rochester and YMCA of Greater Rochester
United Way’s three Multipurpose Aging Resource Centers (MARCs) provide engagement and enrichment for older adults. MARCs offer fitness classes, social work and health and wellness programs. The Centers provide a social outlet for people who want to maintain physical and mental health.

Meals On Wheels of Monroe County (Visiting Nurse Service)
Meals on Wheels delivers well-balanced meals to the homes of older adults who are in need of assistance to help them remain healthy and independent. Friendly volunteers provide company and support to those who are homebound and isolated.

Medical Motor Service of Rochester and Monroe County
The Transportation Services for Older Adults program provides individuals transportation to health, social and personal appointments, allowing elders to continue living a safe, happy, independent life.

COMMUNITY PARTNERSHIPS
United Way is investing in the following Community Partnerships to collaborate and support existing and emerging community needs that cut across our four strategies by helping people in need.

American Red Cross, Greater Rochester Chapter
The Emergency Services program assists families who have been victims of disaster and connects service members and their families during major life events.

Empire Justice Center (C.A.S.H.)
Creating Assets, Savings, and Hope Coalition (C.A.S.H.) is a free tax preparation service. The program helps low-income working families who may qualify for Earned Income Tax Credit. Participants can learn how to set up bank accounts, save for the future and fix their credit.

Foodlink
The Monroe County Anti-Hunger Network works with agencies across Monroe County to eliminate hunger in our region by providing food to a variety of programs including food pantries, soup kitchens and emergency shelters.

Goodwill of the Finger Lakes (2-1-1)
2-1-1/Life Line is a free crisis hotline providing callers with information on where they can access myriad social services ranging from after-school and basic needs programs to mental health service and elder care.